

Elliott Storms

AI Adoption & Delivery Leader · Fintech / Banking

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SUMMARY

I do hard things and make them fun. Fintech implementation PM with a software engineer's brain and a 100% on-time launch record across nine digital banking implementations. Founding member (and only woman) of a company-wide AI Adoption Council and Team AI Champion: I don't just deliver platforms, I teach organizations to adopt them, with a bias toward responsible, audit-minded AI that leaves no tech debt behind.

9 launches as PM · 100% on-time · \$300M-\$3.3B client assets per engagement (\$10B+ cumulative) · 15 yrs fintech · Engineer to PM

CORE SKILLS

Project Management · Software Implementation · Agile & Waterfall · SDLC · Risk Management · Change Management · Stakeholder & Executive Communication · Vendor & Partner-Ecosystem Management · Scope & Budget Tracking · Responsible / Audit-Minded AI Adoption & Governance (NIST AI RMF) · AI Enablement & Training

EXPERIENCE

Lumin Digital, Senior Project Manager

Cloud-native digital banking platform · Oct 2023-May 2026 (Project Manager, Feb 2021-Oct 2023)

- Delivered 9 end-to-end digital banking implementations (7-10 months each) with Agile and hybrid-Waterfall, 100% on-time: the delivery engine behind the company OKR for on-time production launches.
- Owned full SDLC (discovery, scope, roadmap, budget, risk, go-live), leading cross-functional delivery across product, dev, SRE, support, training, sales, and finance.
- Ran implementations for credit unions with \$300M-\$3.3B in assets, coordinating third-party vendor and partner-ecosystem integrations.
- Founding member and only woman on the company-wide AI Adoption Council; Team AI Champion who drove adoption from skeptics to daily users, and founded "Claudette-Code," a women-in-AI community.
- Built and maintained Claude-powered automations (status reporting, Drive workflows, email digests, Slack) that eliminated hours of weekly PM admin, then trained teams on prompt engineering and practical AI dos and don'ts.

Fiserv, Senior Software Engineer / Technical Lead

Global fintech (joined 2012 via Online Resources and ACI Worldwide acquisitions) · Aug 2012-Jan 2021

- Primary technical lead for publicly traded institutions including NBT Bank (NASDAQ: NBTB), Fidelity Bank (NASDAQ: LION), and Prosperity Bank (NYSE: PB); led and mentored multinational developer teams through full platform launches while covering PM duties.
- Owned end-to-end code change management across environments; self-taught "Demo SME" who built and ran the official platform training program after spotting a department-wide gap.

Visa, Business Analyst · 2011-2012

- Launched payment platforms for Tier One merchants (Target, Walgreens, Delta Air Lines, USPS); delivered 8% ahead of schedule and cut fallback 20%.

TOOLKIT & EDUCATION

AI & Automation: Claude (Chat, Cowork, Code), ChatGPT, Perplexity, Gemini, Cursor, n8n, Zapier, Google Workspace; prompt engineering, loop engineering, AI change management & training. **Technical:** SQL, release engineering, code promotion & environment management, core banking integrations. **Education & Certifications:** B.A. Spanish, Honors - Roanoke College · DEI in the Workplace - University of Miami · Building with the Claude API - Anthropic (2026) · Fluent English, conversational Spanish